

VISION Restoration AND BUILDING CO.

Customer: Sute, Kathryn

Address: Warren, MI 48093

1. Has our staff been courteous, polite and helpful? Y N
2. Has our staff been on time to scheduled appointments? Y N
3. Do you feel we have sufficiently informed you about the restoration process, scheduling, and what to expect? Y N
4. Has the job site been organized and clean? Y N
5. On a scale of 1 - 10, 1 being the poorest and 10 being the best, what would you rate the overall quality of work performed? 10
6. On a scale of 1 - 10, 1 being the poorest and 10 being the best, how would you rate our Estimator, Steve Carson II and Project Manager, Matt Bialobrzewski? 10
7. Would you have Vision Restoration & Building Co., Inc. back out to your home for repairs or remodeling? Y N
8. Would you recommend Vision Restoration to others? Y N
9. Have you experienced any problems to date? Y N

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10. Do you feel that we could improve our services? Y N

ADDITIONAL COMMENTS:

What I really was pleased with is that your Co. did everything, (Roof, paint, dry wall & even cleaned carpeting) over

I have enclosed a letter of recommendation for your company. Y N

May we use your name as a reference? Y N

Kathryn Sute
Signature

4/16/14
Date

Job Number: **11383**

Customer Survey

I didn't have to hire different Cos. For all the jobs.

The workers were great. Matt B. + Steve C. were very helpful + handled everything.

Tell Matt that Kitty + Mary Jane said hi.

Thanks,
Kathryn Sutas