

VISION Restoration AND BUILDING CO.

Customer: Santos, Rosana

Address: Allen Park

1. Has our staff been courteous, polite and helpful? Y N
 2. Has our staff been on time to scheduled appointments? Y N
 3. Do you feel we have sufficiently informed you about the restoration process, scheduling, and what to expect? Y N
 4. Has the job site been organized and clean? Y N
 5. On a scale of 1 – 10, 1 being the poorest and 10 being the best, what would you rate the overall quality of work performed? 10
 6. On a scale of 1 – 10, 1 being the poorest and 10 being the best, how would you rate Our Estimator, Steve Carson Sr. and Project Manager, Joe Neville 10
 7. Would you have Vision Restoration & Building Co., Inc. back out to your home for repairs or remodeling? Y N
 8. Would you recommend Vision Restoration to others? Y N
 9. Have you experienced any problems to date? Y N
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10. Do you feel that we could improve our services? Y N

ADDITIONAL COMMENTS:

We couldn't be happier with the crew that did the work in our home very professional.

I have enclosed a letter of recommendation for your company. Y N

May we use your name as a reference? Y N

Will Santos
Signature

1-21-15
Date

Job Number: 10603