

VISION Restoration AND BUILDING CO.

Customer: Kachinosky, David and Jennifer

Address: Dearborn Heights, MI 48127

- 1. Has our staff been courteous, polite and helpful? Y N
- 2. Has our staff been on time to scheduled appointments? Y N
- 3. Do you feel we have sufficiently informed you about the restoration process, scheduling, and what to expect? Y N
- 4. Has the job site been organized and clean? Y N
- 5. On a scale of 1 - 10, 1 being the poorest and 10 being the best, what would you rate the overall quality of work performed? 10
- 6. On a scale of 1 - 10, 1 being the poorest and 10 being the best, how would you rate our Estimator, Steve Carson II and Project Manager, Jeff Schaf? 10
10
- 7. Would you have Vision Restoration & Building Co., Inc. back out to your home for repairs or remodeling? Y N
- 8. Would you recommend Vision Restoration to others? Y N
- 9. Have you experienced any problems to date? Y N

10. Do you feel that we could improve our services? Y N

ADDITIONAL COMMENTS:
Top notch employees that were on time, kept me informed, were professional and did a great job.

I have enclosed a letter of recommendation for your company. Y N

May we use your name as a reference? Y N

Joseph A Koebel
Signature

4-29-17
Date

Job Number: **11818**