

# VISION Restoration AND BUILDING CO.

**Customer:** Helena Leadbetter

**Address:** Dearborn, MI 48124

1. Has our staff been courteous, polite and helpful?  Y  N
2. Has our staff been on time to scheduled appointments?  Y  N
3. Do you feel we have sufficiently informed you about the restoration process, scheduling, and what to expect?  Y  N
4. Has the job site been organized and clean?  Y  N
5. On a scale of 1 - 10, 1 being the poorest and 10 being the best, what would you rate the overall quality of work performed? 10+
6. On a scale of 1 - 10, 1 being the poorest and 10 being the best, how would you rate our Estimator, **Glenn Kaufman** and Project Manager, **Jeff Schaf**? 10+  
10+
7. Would you have Vision Restoration & Building Co., Inc. back out to your home for repairs or remodeling?  Y  N
8. Would you recommend Vision Restoration to others?  Y  N *absolutely*
9. Have you experienced any problems to date?  Y  N

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10. Do you feel that we could improve our services?  Y  N

**ADDITIONAL COMMENTS:**

*This company is fortunate to have such reliable, dedicated, professional, considerate, and accommodating people.*

I have enclosed a letter of recommendation for your company.  Y  N

May we use your name as a reference? *of course*  Y  N

*Helena Leadbetter*  
Signature

9-12-17  
Date