

| | Customer: K | limek, James and Patricia | | |
|--------|------------------------------------|---|--------------|-----------------|
| | Address: | Garden City, MI 48135 | | |
| 1. | Has our staff beer | courteous, polite and helpful? | (Ŷ) N | |
| 2. | Has our staff been | on time to scheduled appointments? | (Y) N | |
| 3. | | we sufficiently informed you about the s, scheduling, and what to expect? | Q) N | |
| 4. | Has the job site be | en organized and clean? | Y) N | |
| 5. | On a scale of 1 – best, what would | 0, 1 being the poorest and 10 being the you rate the overall quality of work perform | med? | . ; |
| 6. | how would you ra | 0, 1 being the poorest and 10 being the best te our Estimator, <u>Steve Carson Sr.</u> Project Manager, <u>Jeff Schaf</u> | st, | |
| 7. | | Vision Restoration & Building Co., Inc. bac for repairs or remodeling? | ck | |
| 8. | Would you recom | mend Vision Restoration to others? | Y N | |
| 9. | Have you experies | nced any problems to date? | Y (N) | |
| 10. | Do you feel that w | e could improve our services? | Y (N) | |
| ADD | ITIONAL COMME | VTS: | | |
| How | e used visi | on in the Past and w | | Coffee 58 BS |
| I have | enclosed a letter of | recommendation for your company. | Y N | |
| May | we use your name as | a reference? | Y) N | |
| Signa | attria K | Dai | 1-4-16 te | |
| Job N | umber: <u>11088</u> | • | THANKYOU | ·· |

Customer Survey