

VISION Restoration AND BUILDING CO.

Customer: Messina, Maj Mark

Address: Harrison Township, MI 48045

1. Has our staff been courteous, polite and helpful? Y N
2. Has our staff been on time to scheduled appointments? Y N
3. Do you feel we have sufficiently informed you about the restoration process, scheduling, and what to expect? Y N
4. Has the job site been organized and clean? Y N
5. On a scale of 1 - 10, 1 being the poorest and 10 being the best, what would you rate the overall quality of work performed? 10
6. On a scale of 1 - 10, 1 being the poorest and 10 being the best, how would you rate our Estimator, **Steve Carson II** and Project Manager, **Matt Bialobrzewski** 10
10
7. Would you have Vision Restoration & Building Co., Inc. back out to your home for repairs or remodeling? Y N
8. Would you recommend Vision Restoration to others? Y N
9. Have you experienced any problems to date? Y N

10. Do you feel that we could improve our services? Y N

ADDITIONAL COMMENTS: *Everyone was friendly and helpful - made me feel confident in your company!*

I have enclosed a letter of recommendation for your company. Y N

May we use your name as a reference? Y N

Paul Carson II
Signature

4/18/16
Date

Job Number: **11387**